



UNION ST YOGA
AND WELLBEING

UNION STREET YOGA MEMBERSHIP – FORTNIGHTLY PAYMENTS VIA DIRECT DEBIT

Pay fortnightly (\$42 per week = \$84 per fortnight) via recurring credit card transactions. Choose either direct debit with bank details (BECS) or credit card. The more you practise, the less each class costs.

3 x per week = \$14 per class

4 x per week = \$10.50 per class

5 x per week = \$8.40 per class

To secure Union Street Yoga Membership, you need to commit to the payments for at least 6 months (26 weeks). Both the membership and payment begin on the day of your first class. Should you break this agreement and end the contract before 6 months you will be charged a \$100 cancellation fee.

If you need to go away during the 6 months you're able to make a total of 4 weeks freeze, each time for a minimum of 1 week. When, and if you need to freeze please email us at: info@unionstreetyoga.com.au and we will set it up for you.

Unlimited Class Membership Agreement Terms and Conditions

Membership Terms

:: This Agreement is entered into for a minimum of 6 months (calculated as 26 weeks) starting on the day of your first class.

:: Under the Agreement you may attend unlimited classes at Union Street Yoga. This does not include workshops, courses or other events that do not appear on the regular class timetable.

:: Your membership is not transferable to other students or family members. You must not allow others to use your membership and you must not transfer or sell to another party.

:: Your membership may be put on hold (during which time payment will not be debited from your account) for a minimum period of 7 days. Each 6 month period, you may put your membership on hold for a maximum of 4 weeks. You must notify Union Street Yoga at least 7 business days before the next due date for payment if you wish to put your membership on hold, via email to info@unionstreetyoga.com.au

:: Following expiry of the initial 6-month term the Agreement will continue to operate unless

you cancel it by emailing info@unionstreetyoga.com.au

Cancellation

:: You may cancel the Agreement at the end of the initial 6-month term of anytime thereafter by providing at least 14 days written notice to Union Street Yoga via email info@unionstreetyoga.com.au

:: Should you cancel the agreement before the end of the 6 month period there is a \$100 cancellation fee.

:: Cooling off period – We have adopted the approach set out in the Australian Direct Marketing Code of Practice and offer a 7 day cooling off period upon signing up for the Unlimited Class Membership Agreement. You may cancel your membership during your 7 day cooling-off period and request a full refund, which will be provided within 14 days of the request. If you have attended any classes during this time, you will be charged the casual rate for each class attended.

:: If during the initial 6-month term a medical problem arises, you may provide Union Street Yoga with documentary proof from a qualified medical practitioner evidencing that you are unable to undertake any exercise regime and stating the expected duration of your incapacity, then:

- If the incapacity is expected to continue for a period of 2-8 weeks you may put your membership on hold for the expected duration of the incapacity; or
- If the incapacity is permanent or expected to continue for a period longer than 8 weeks, you may cancel your membership immediately by giving notice in writing to Union Street Yoga via email to info@unionstreetyoga.com.au Copies of medical documents must be provided.

:: If during the initial 6-month term you relocate your place of residence to an area beyond a 30km radius of Union Street Yoga, you may cancel your membership, provided that you show Union Street Yoga a document from a real estate agent or similar agent evidencing your change of residence.

Payment

:: It is your responsibility to ensure sufficient credit is available in the nominated bank account when the payments are to be drawn.

:: You are responsible for informing us in advance of any changes to your credit card details, including expiry date, number, cancellation. Should at any stage you wish to alter your account details, written notification must be received by Union Street Yoga 7 business days prior to the next payment becoming due to alter the details. It is also your responsibility to keep us informed of any changes to your contact details.

:: Should a payment amount correctly requested by Union Street Yoga from your credit card account be returned unpaid by your financial institution, Union Street Yoga may charge you an administration fee of \$20.00.

:: If a payment default occurs, your membership could be suspended until all outstanding fees are paid and you will be charged casual class fees until that time. Union Street Yoga has the discretion to cancel this Agreement if you do not remedy a default in payment within 7 business days of the default first occurring. Should this occur within the initial 6-month term of the Agreement, you will be responsible for paying out the remainder of the payments due under the Agreement.

:: Union Street Yoga reserves the right to increase fees under this Agreement at any time after the initial 6-month term has ended. If this is to occur, we will provide you with 14 days written notice. Where we have made a reasonable effort to inform you about a fee increase, you authorise us to increase any debits from your nominated account accordingly without further confirmation from you.

:: All Agreement fees include goods and services tax (GST). Your fees will change in line with any government GST rate changes, even if you are in your minimum term.

Other terms

:: Union Street Yoga reserves the right to change, amend or remove any of the Terms and Conditions as well as any available services at any time. If there are any changes we will provide you with at least 30 days written notice.

:: You, the member, are solely responsible for ensuring that you regularly review these terms and any other communications made by Union Street Yoga relating to this Agreement.

:: If you have any queries regarding the Agreement please contact us on 0414 232 941 or email info@unionstreetyoga.com.au

:: All member's records and account details will be kept private and confidential to be disclosed only at the request of the Member or Financial Institution in connection with a claim made to an alleged incorrect or wrongful debit.

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